



Website Privacy Notice

This privacy notice applies to the processing of data related to the use of Visible Patient website.

Visible Patient as the Controller of the personal data has committed to comply with the General Data Protection Regulation (“GDPR”) and all applicable laws and regulations regarding data protection. Visible Patient wants to make sure that you understand what personal information is collected about you, how your personal information is used and how it is kept safe.

General Warning

Access to the website <https://www.visiblepatient.com/> (hereinafter the “Website”) implies the User’s full and unreserved acceptance of this Website Privacy notice (hereinafter the “Notice”), as well as its general terms of use and the Cookies Notice.

The User acknowledges having read the information below and authorizes Visible Patient to process, in accordance with the provisions of the Notice, the personal data that he/she communicates on the Website.

The Notice is valid for all pages hosted on the Website. It is not valid for the pages hosted by third parties to which Visible Patient may refer and whose privacy policies may differ. Visible Patient cannot therefore be held responsible for any data processed on these websites or by them.

1. What personal data do we collect?

First and Last Name, email address and additional personal data from you, including eventual personal health information, if you provide these voluntary in our contact form.

2. Why do we use your personal data?

We use your personal data in order to respond to your requests or inquiries provided by you in completing the contact form available on the website.

3. On what basis do we use your personal data?

We consider that it is our legitimate interest to process the personal data you have voluntarily provided to us in order to respond to your questions.

4. How long will we keep your personal information?



We are keeping your provided personal data as long as we do have a direct contact with you and it is needed for the services provided and the related legal retention period, e.g. retention period for documents for accounting is 10 years in France and we will delete them after this period.

5. How is your personal data shared?

We do not sell, trade, or rent your personal data to third parties.

We only transfer your personal data to our providers and subcontractors to the extent necessary in order to achieve the purpose of the processing of your personal data. This is for example OVH, which is our email hoster.

All our providers and sub-contractors are located inside the European Economic Area (EEA).

6. How do we protect your information?

Visible Patient treats your personal data in a confidential manner and uses at least the same level of care in safeguarding your personal data that it uses with its own confidential information of similar nature.

Your personal data are contained behind secured networks and are only accessible by a limited number of persons who have special access rights to such systems and are required to keep the information confidential.

7. Your rights

According to the GDPR, you have the following rights:

- **Access.** You have the right to obtain confirmation as to whether or not personal data concerning you are being processed, and, where that is the case, all necessary information to make the process transparent
- **Rectification.** You have the right to require rectification of inaccurate data about you
- **Restrict processing.** You have the right to restrict processing of data under certain specified circumstances
- **Data portability.** You have the right to request for the receipt or the transfer to another organization, in a machine-readable form, of your personal data
- **Object to processing.** You have the right to object, on grounds relating to your particular situation, at any time to the processing of your data.
- **Right to withdraw consent.** When you have given your explicit consent for the processing of your data, you can withdraw it at any time without justification.

If you would like to exercise your rights, please let us know by contacting our DPO, Visiblepatient.dpo@mydata-trust.info ; +33 9 70 70 20 09.



You also have the right to lodge a complaint with your local Data Protection Authority or to the Data Protection Authority where the alleged infringement took place.

8. Contacts

Visible Patient

8 Rue Gustave Adolphe Hirn

6700 Strasbourg

Email address: contact@visiblepatient.com

Data Protection Officer

MyData-Trust SA.

Boulevard Initialis 7/3

7000 Mons

+33 9 70 70 20 09

Visiblepatient.dpo@mydata-trust.info

Data Protection Authorities

Commission Nationale de l'Informatique et des Libertés (CNIL), Place de Fontenoy 3, TSA 80715, 75334 PARIS CEDEX 07, France, Phone: +33 1 53 73 22 22

https://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm